



Customer RMA – Pick Up Goods from Customer

The screenshot shows the RMA form for Henry Mcall toys Ltd. The 'Pick Up Goods' tab is highlighted with a red box. The form includes fields for Order Code, Order Date, Customer PO, Payment Term, Shipping Method, Currency, Reference 2, Warehouse, Shipping Date, Source, and Contact. Below these is an inventory table with columns for Item Name, Quantity, Shipped, Original, Already RMA, UM, Description, Warehouse, Sales Price, Net Price, and Ext Price. At the bottom, there is an 'Addresses' section with a 'Pick Up' checkbox and a 'Ship To' dropdown menu, and a 'Summary' section with financial totals.

There is a new tab on the RMA to 'Pick up Goods'. This enables people to select 'Ship To' Addresses if collecting goods from customers. It works the same way as the 'Ship To' on an SO & enables you to overtype or select different 'Ship To' addresses linked to the Customer.

If this is selected then the RMA/Credit that will print will have the correct address on the paperwork. This paperwork changes will only be in new databases, not upgrades. Would need to amend layout/view.

The printed RMA form includes contact information for Apex IT and a detailed address section. The 'COLLECT FROM' address is highlighted with a red box. The form also includes a customer information section, RMA and Due dates, PO Code, Currency, Payment Term, and Shipping Method. At the bottom is an item list table.

Item Name	Qty	UM	Item Description	VAT	Sales Price	Disc	Net Price	Total
NEW ITEM2	2.00	EACH	NEW ITEM2	4.00	10.00	.00	10.00	20.00